



## PHILADELPHIA

Pet Hotel & Villas

7401 Holstein Avenue  
Philadelphia, PA 19153  
215.365.4555  
[phillypethotel.com](http://phillypethotel.com)  
[facebook.com/phillypethotel](http://facebook.com/phillypethotel)  
Instagram: philly.pet.hotel  
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**Boarding**

All boarding dogs regardless of accommodation will receive three potty break walks daily. All hotel rooms are priced per dog per night. Philly Pet Hotel requires the purchase of one interactive service for each full day your dog stays! \*Interactive services listed on page 2 of price menu.

**Multiple Pet Boarding Discount:** 25% discount on each additional pet boarding in the same accommodation!! Woof!! Woof!! Meow!!

\*Discount applies to advertised room rate. All boarding services will be billed at full rate per dog per day.

**Suites: Miniature (3X5) \$42 Standard (4X5, 4X6, 4X7) \$44 Giant (6X8,8X10) \$48**

\*Suite room options noted above are in feet.

**Employee Break-Room Buddy Stay:** \$75

For the canine that is human obsessed but isn't a fan of crowds. We have created a vacation experience that will give your dog the opportunity to spend his or her day getting to know each and every member of our staff by allowing your pride and joy free roam of our employee break-room! The nightly rate includes comfortable bedding, constant attention, three potty break walks per day, and one interactive service.

\*All clients who wish to choose this boarding option must have their pooch evaluated.

**Villas:** \$98

For the pampered pooch that demands the ultimate in doggy luxury. Your prince or princess will be whisked away to an ultra-modern room larger than most NYC apartments that is appointed with a full size mattress and a 32" flat screen TV. Your baby will be spoiled rotten with included hotel amenities valued at \$25/day, all the while scoring a complimentary late check-out! \*\$300 mattress surcharge will apply if Fido turns Cujo!

**The Concierge's Best Friend Vacation:** \$108

For the social butterfly! The hotel offers a unique service for well behaved guests to spend an entire vacation with our concierge team. We require guests staying in our concierge area to be at least 6 months of age, spayed or neutered, and not pose a flight risk! The nightly rate includes comfortable bedding, constant attention, three potty break walks per day, and one interactive service.

\*All clients who wish to choose this boarding option must have their pooch evaluated.

**Kitty Condo Boarding:** \$35

Make spiteful kitty a thing of the past by signing up your purrfect feline for a vacation with us! Our three story condos are cleaned at least twice daily and it is our pleasure to provide complimentary private play!

### Hours of Operation

Kennel staff on-site 24 hours per day!  
Monday - Friday 6AM - 7PM  
Saturday 7AM - 5PM  
Sunday 9AM - 4PM

Prices effective 5.1.2020



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**Interactive Services**

Philly Pet Hotel requires the purchase of at least one interactive service for each full day your baby stays.

\*Please arrive by noon on your check-in date if you want your baby to participate in an interactive service.

<b>15 Minute Rubdown</b>	\$7	15 minutes of pure bliss in a private, quiet setting!
<b>30 Minute Private Walk</b>	\$20	Extra 30 minute walk!
<b>Afternoon Stroll</b>	\$7	15 minute extended afternoon walk!
<b>Extra TLC*</b>	\$10	At least 1 hour of tender loving care provided courtesy of the concierge team!
<b>Group Play*</b>	\$10	1 hour of fun with friends of similar size!
<b>Exercise Workout Package*</b>	\$20	3-5 hours of fun with friends of similar size!
<b>Private Play</b>	\$12	One 20 minute play session with a member of our kennel staff!
<b>Private Play Special</b>	\$20	Two 20 minute play sessions with a member of our kennel staff!

\*All clients who wish to choose this interactive service must have their pooch evaluated.

\*In order to participate in Extra TLC, dog must be spayed/neutered, friendly with other dogs, and have a calm, obedient disposition. This service is best suited for smaller or senior guests.

\*In order to participate in group play activity on your check-in date, your baby must arrive no later than 9AM.

\*Quick release collars must be worn at all times during group play activity.

\*Hotel bath, Spa bath, or Grooming fulfills the interactive service requirement for the day it is scheduled.

**Optional Add-Ons**

<b>Boarding Late Check-Out Fee</b>	\$25 <small>*applies to 1 guest only</small>	<b>Holiday Check-Out Fee</b>	\$50 <small>*applies to 1 guest only</small>
<b>House Food</b>	\$1/cup dry	\$2/small can wet	\$4/large can wet
<b>Medication</b>	\$2/dose	<b>Wrinkle Maintenance</b>	\$5/day
<b>Photo Email Update</b>	\$5/day	<b>Frozen Yogurt / Meatball / Peanut Butter Kong</b>	\$5/snack

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### Doggy Daycare

Philly Pet Hotel has created a structured program to exhaust your rambunctious pooch!! Our state-of-the-art daycare play yards provide over 6,000 square feet of doggone fun and feature Perfect Turf's K-9 grass. We believe our Doggy Daycare program is paws above our competition because our fully enclosed ClearSpan® facilities protect our guests from inclement weather affording them a memorable play experience 365 days per year. Philly Pet Hotel offers Doggy Daycare Monday through Friday on a first come, first serve basis. For existing clients, be sure to drop off by 9AM so your baby can get in on the action! Follow us on social media for up-to-date daycare availability as we frequently limit or cancel daycare on Fridays and holidays due to high occupancy! Working late? No problem! Snag a complimentary late check-out up to 11PM simply by informing your friendly concierge at check-in (for existing clients only).

### Pack Rules

Dogs must pass our Doggy Daycare evaluation. The cost for an evaluation is equal to a daycare day (\$20). Please remember to schedule the evaluation in advance and plan on arriving no later than 8AM on the evaluation day. For your convenience, we offer evaluations Monday - Thursday. Your baby will spend his/her entire day with us so feel free to pack food for breakfast or dinner and comfort items from home.

Dogs must be spayed/neutered if over the age of 6 months and be neither people selective or dog aggressive.

Dogs must wear a quick release collar at all times during Doggy Daycare.

Dogs must receive a refresher evaluation if more than 6 months time has elapsed since their last visit. Refresher evaluations may be scheduled on a weekend day if your fur baby is boarding with us.

Dogs who do not pass our evaluation process may participate in our one on one daycare option in lieu of group play.

### Daycare Pricing

<b>Daycare Exercise Package</b>	\$20/dog	3-6 hours of doggone fun!
<b>Daycare One on One Option</b>	\$40/dog	Owner's choice of activity!

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 **Grooming Services** 

Philly Pet Hotel's full-service grooming salon & spa invites you to pamper your pooch! Our groomers are obsessed with making your pride and joy look and feel their best. Treat your baby to a grooming service after a supercharged day of play, at the end of a boarding stay, or just because Fluffy deserves a day at the Spa!

<b>Hotel Bath</b> <small>*Does not include brushing, ear cleaning, or nail trimming</small>		\$25	
<b>Spa Bath, 1-10 lbs.</b>	\$35	<b>Grooming, 1-20 lbs.</b>	\$65 or TBD
<b>Spa Bath, 11-20 lbs.</b>	\$40	<b>Grooming, 21-50 lbs.</b>	\$75 or TBD
<b>Spa Bath, 21-40 lbs.</b>	\$45	<b>Grooming, 51-75 lbs.</b>	\$85 or TBD
<b>Spa Bath, 41-60 lbs.</b>	\$50	<b>Grooming, 76-100 lbs.</b>	\$105 or TBD
<b>Spa Bath, 61-80 lbs.</b>	\$60	<b>Grooming, 100+ lbs.</b>	\$115 or TBD
<b>Spa Bath, 81-100 lbs.</b>	\$70	<b>Anal Glands</b> <small>*Included with Grooming</small>	\$20
<b>Behavior/Demat/Extra Brushing 30 Min</b>	\$10	<b>Behavior/Demat/Extra Brushing 60 Min</b>	\$20
<b>Nail &amp; Ear Care Package</b> <small>*Included with Spa Bath or Grooming</small>	\$10	<b>Nail Dremel Service</b> <small>*Not included with Hotel Bath, Spa Bath or Grooming</small>	\$20
<b>Hair Dying</b>	\$20	<b>Nail Painting</b>	\$20

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**Hotel Policy**

#### **Cancellation & No-Show Policy:**

Philly Pet Hotel has a 7 day cancellation policy for all non-holiday reservations. We require a \$50 non-refundable deposit to book reservations within 7 days of check-in or will charge your card \$50 for any reservation cancelled less than 7 days from check-in. Boarding reservation no-shows will be charged \$200.

#### **Check-in / Check-out Policy:**

Check-ins are accepted during normal business hours up to 1 hour before closing.

**Monday - Friday 6AM - 6PM      Saturday 7AM - 4PM      Sunday 9AM - 3PM**

Check-out time is by close of business each day, but can be extended until 11PM with the addition of a \$25 fee and advance payment.

#### **Credit Card Policy:**

The pet hotel requires a credit card with a minimum available credit of \$500 to be kept on file to be used to pay for medical care, cancellation, and no-show fees.

#### **Food Policy:**

Philly Pet Hotel requires all dry food to be pre-packaged by serving size.

#### **Holiday Deposits & Check-Out:**

Philly Pet Hotel requires a \$100 non-refundable deposit to book reservations over all major holidays including: New Year's Day, President's Day, Easter, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas. Philly Pet Hotel offers a holiday check-out service with the addition of a \$50 fee and advance payment.

#### **Liability & Personal Property Policy:**

Philly Pet Hotel will not be held liable for any accidental injury or disease communication. Clients must accept the potential risks associated with dog and human interaction and interaction between dogs which could result in property damage or bodily injury.

The hotel will make every effort to return personal property at check-out.



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### **Medication Policy:**

Management will approve all reservations that include medication. When packing medication for your baby, please be able to provide our concierge team with complete drug names, dosage, and prescribing vet information should any issues arise during your dog or cat's stay. Medication should be packed separately from food as it is our hotel policy to hand deliver all medication. Philly Pet Hotel will not administer injectable medication during a daycare day or boarding stay.

### **Multiple Pet Boarding Policy:**

Philly Pet Hotel will not be held liable for accidental injury resulting from boarding multiple dogs or cats in the same accommodation. Only guests that live under the same roof without restriction may occupy a room together. In order to ensure the safety of its guests, we reserve the right to make changes to room assignments or split reservations. Please let the concierge team know if your babies need to be separated at feeding time.

### **Tour Times:**

Philly Pet Hotel gladly welcomes all new or existing clients to tour our facility anytime during business hours. Please be patient with us during peak times as it is our mission to provide clients with our undivided attention during the check-in, check-out process.

### **Two Night Minimum Stay Requirements:**

Philly Pet Hotel has a two night minimum stay requirement over all major holidays listed in the deposit section of our price menu. Philly Pet Hotel also requires a two night minimum stay over weekends during our peak season. This applies to all reservations beginning Memorial Day weekend through Halloween with a check-in date of either Friday or Saturday.

### **Vaccination Requirements:**

All canine kids must be current on Rabies, Distemper & Bordetella (every 6 months). Due to PA state requirements, the hotel is unable to waive the vaccination requirements of any guest even if a letter from your Veterinarian can be provided. Rabies Certificates must include the following information: name of vaccine, lot number, date of administration, a detailed description of your dog or cat, and the name, address, telephone number, license number, and signature of the Veterinarian who administered the Rabies vaccine. Cats are required to be current on Rabies and Distemper (FVRCP) to meet state requirements.

### **Veterinary Visit Policy:**

Philly Pet Hotel is unable to facilitate any routine, follow-up, or non-emergency vet visit for your pet while in our care.

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