



PHILADELPHIA
Pet Hotel & Villas


7401 Holstein Avenue
Philadelphia, PA 19153
215.365.4555
phillypethotel.com
facebook.com/phillypethotel
Instagram: [philly.pet.hotel](https://www.instagram.com/philly.pet.hotel)
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 **Boarding** 

 All boarding dogs regardless of accommodation will receive three potty break walks daily. All hotel rooms are priced per dog per night. **Philly Pet Hotel requires the purchase of one interactive service for each full day your dog stays with us!** *Interactive services listed on page 2 of price menu.

 **Multiple Pet Boarding Discount:** 25% discount on each additional pet boarding in the same accommodation!! Woof!! Woof!! Meow!!

*Discount only applies to advertised room rate. All boarding special services including vaccines, playtime, bathing/grooming etc. will be billed at full rate per dog per day.

 **Suites:** Miniature (3X5) \$42 Standard (4X5, 4X6, 4X7) \$44 Giant (6X8,8X10) \$48

*Suite room options noted above are in feet.

 **Employee Break-Room Buddy Stay:** \$75

For the canine that is human obsessed but isn't a fan of crowds. We have created a vacation experience that will give your dog the opportunity to spend his or her day getting to know each and every member of our staff by allowing your pride and joy free roam of our employee break area! The nightly rate includes comfortable bedding, constant attention, three potty break walks per day, and one interactive service.

*All clients who wish to choose this boarding option must have their pooch evaluated.

 **Villas:** \$98

For the pampered pooch that demands the ultimate in doggy luxury. Your prince or princess will be whisked away to an ultra-modern room larger than most NYC apartments that is appointed with a queen size bed, modern decor, and a 32" flat screen TV. Your baby will be spoiled rotten with included hotel amenities valued at \$25/day, all the while scoring a complimentary late check-out!

**\$300 mattress surcharge will apply if Fido turns Cujo!

 **The Concierge's Best Friend Vacation:** \$108

For the social butterfly! The hotel offers a unique service for well behaved guests to spend an entire vacation with our concierge team. We require guests staying in our concierge area to be at least 6 months of age, spayed or neutered, and not pose a flight risk! The nightly rate includes comfortable bedding, constant attention, three potty break walks per day, and one interactive service.

*All clients who wish to choose this boarding option must have their pooch evaluated.

 **Kitty Condo Boarding:** \$35

Make spiteful kitty a thing of the past by signing up your purrfect feline for a vacation with us! Our three story condos are cleaned at least twice daily and it is our pleasure to provide complimentary private play!

Hours of Operation

Kennel staff on-site 24 hours per day!
Monday - Friday 6AM - 7PM
Saturday 7AM - 5PM
Sunday 9AM - 4PM

Prices effective 7.1.2019



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Interactive Services

Philly Pet Hotel requires the purchase of one interactive service for each full day your baby stays with us! Individual interactive services (1 on 1 with team member) may not exceed 40 minutes per day and guest must arrive no later than 12pm in order to receive an individual interactive service on your check-in date.

15 Minute Rubdown	\$7	15 minutes of pure bliss in a private, quiet setting!
30 Minute Private Walk	\$20	Extra 30 minute walk!
Afternoon Stroll	\$7	15 minute extended afternoon walk!
Doggy Swim Session*	\$30	30 minute private swim session in our heated salt water pool.
Extra TLC*	\$10	At least 1 hour of tender loving care provided courtesy of the concierge team!
Group Play*	\$10	1 hour of fun with friends of similar size!
Exercise Workout Package*	\$20	3-5 hours of fun with friends of similar size!
Private Play	\$12	One 20 minute play session with a member of our kennel staff!
Private Play Special	\$20	Two 20 minute play sessions with a member of our kennel staff!

*All clients who wish to choose this interactive service must have their pooch evaluated.

*In order to participate in Extra TLC, dog must be spayed/neutered, friendly with other dogs, and have a calm, obedient disposition. This service is best suited for smaller or senior guests.

*In order to participate in group play activity on your check-in date, your baby must arrive no later than 9AM.

*Quick release collars must be worn at all times during group play activity.

*Bathing or Grooming fulfills the interactive service requirement for the day it is scheduled.

Optional Add-Ons

Boarding Late Check-Out Fee	\$25 *applies to 1 guest only	Holiday Check-Out Fee	\$50 *applies to 1 guest only
House Food	\$1/cup dry	\$2/small can wet	\$4/large can wet
Medication	\$2/dose	Wrinkle Maintenance	\$5/day
Photo Email Update	\$5/day	Frozen Yogurt / Meatball / Peanut Butter Kong	\$5/snack

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 **Doggy Daycare** 

Philly Pet Hotel has created a structured program to exhaust your rambunctious pooch!! Our state-of-the-art daycare play yards provide over 6,000 square feet of doggone fun and feature Perfect Turf's K-9 grass. We believe our Doggy Daycare program is paws above our competition because our fully enclosed ClearSpan® facilities protect our guests from inclement weather affording them a memorable play experience 365 days per year. All dogs entering our doggy daycare program must receive a complimentary evaluation. Please keep in mind that evaluations are **only** offered Tuesday - Thursday and your baby **must be dropped off by 8AM on his/her evaluation day.** **Doggy Daycare is offered Monday through Friday on a first come, first serve basis. Dogs who pass evaluation may be dropped off no later than 9AM to participate in group play activities. Please check our social media outlets as well as our website for up-to-date daycare availability as we frequently limit or cancel daycare on Fridays and holidays due to high occupancy! **Quick release collars must be worn at all times during daycare activities.** Daycare credits cannot be applied toward the purchase of interactive services during boarding stays, carry no cash value, and never expire. Dog(s) who do not pass our evaluation process are welcome to board with us, but are unable to participate in our daycare program. Philly Pet Hotel reserves the right to temporarily or permanently remove your baby from group play activities in order to maintain a safe play environment for all guests. Complimentary late check-out service is available upon request for existing clients only. Half-day = up to 4 hours.*

 **Daycare Packages** 

# of Days	1st Dog	2nd Dog	3rd Dog or more
1 Day	\$30	\$22.50	\$15
5 Days	\$125	\$93.75	\$62.50
10 Days	\$240	\$180	\$120
20 Days	\$450	\$337.50	\$225
50 Days	\$1020	\$765	\$510
1 Half Day	\$20	\$15	\$10
5 Half Days	\$75	\$56.25	\$37.50
10 Half Days	\$185	\$138.75	\$92.50
20 Half Days	\$280	\$210	\$140
50 Half Days	\$510	\$382.50	\$255

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 **Grooming Services** 

The hotel offers full service grooming services, and we determine the price for your baby based upon **weight** and **condition** of coat to be determined by groomer. Our basic bath & brush package includes: ear cleaning and nail trimming. Bathing or Grooming fulfills the boarding interactive service requirement for the day it is scheduled! *Grooming prices below do not include 8% sales tax.*

Bathing, 1-10 lbs.	\$35	Grooming, 1-20 lbs.	\$60
Bathing, 11-20 lbs.	\$40	Grooming, 21-50 lbs.	\$70
Bathing, 21-40 lbs.	\$45	Grooming, 51-75 lbs.	\$80
Bathing, 41-60 lbs.	\$50	Grooming, 76-100 lbs.	\$100
Bathing, 61-80 lbs.	\$60	Grooming, 100+ lbs.	\$110
Bathing, 81-100 lbs.	\$70	Anal Glands *Included with Grooming only	\$20
Behavior/Demat/Extra Brushing 30 Min	\$10	Behavior/Demat/Extra Brushing 60 Min	\$20
Nail & Ear Care Package *Included with Bathing & Grooming	\$10	Nail Dremel Service *Not included with Bathing & Grooming	\$20
Hair Dying	\$20	Nail Painting	\$20

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Cancellation & No-Show Policy:

Philly Pet Hotel requires **at least 7 days** notice to cancel all non-holiday reservations. Failure to provide **7 days notice** will result in a \$50 charge to your credit card. **Reservations made within 7 days of the desired check-in date require a \$50 non-refundable deposit. Philly Pet Hotel will charge your credit card \$200 if you no-show for a boarding reservation.**

Check-in / Check-out Policy:

Check-ins are **only** accepted during normal business hours up to **1 hour before closing.**

Monday - Friday 6AM - 6PM Saturday 7AM - 4PM Sunday 9AM - 3PM

Check-out time is by close of business each day, but can be extended until 11PM with the addition of a one time \$25 fee and advance payment.

Credit Card Policy:

The pet hotel requires a credit card with a minimum available credit of \$500 to be kept on file to be used to pay for medical care, cancellation, and no-show fees.

Food Policy:

Philly Pet Hotel requires all dry food to be pre-packaged by serving size and will impose a \$25 fee per occurrence for non-compliance.

Holiday Deposits & Check-Out:

Philly Pet Hotel requires a **\$100 non-refundable deposit** to book reservations over all major holidays to include: New Year's Day, President's Day, Easter, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas. Philly Pet Hotel offers a holiday check-out service for a one time fee of \$50 and requires prepayment in advance. Please alert your concierge when making the reservation or at check-in.

Liability & Personal Property Policy:

Philly Pet Hotel will not be held liable for any accidental injury or disease communication and the hotel will not provide any services to any guest whose owner refuses to sign our client contract. Please read our client contract thoroughly and seek legal counsel if you do not understand our client contract. Furthermore, all clients must accept the potential risks associated with dog and human interaction and interaction between dogs which could result in property damage or bodily injury.

Although the hotel makes every effort to return personal property at check-out, the hotel will not take financial responsibility for any lost or damaged items belonging to your pet.

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Medication Policy:

Management must approve all reservations that include medication, and we reserve the right to refuse service to any guest that, in our professional opinion requires medical boarding. When packing medication for your baby, please be able to provide our concierge team with complete drug names, dosage, and prescribing vet information should any issues arise during your dog or cat's stay. Medication must be packed separately from food as it is our hotel policy to hand deliver all medication. **Philly Pet Hotel will not administer injectable medication during a daycare day or boarding stay.**

Multiple Pet Boarding Policy:

Philly Pet Hotel will not be held liable for accidental injury resulting from boarding multiple dogs or cats in the same accommodation. Only guests that live under the same roof 24/7/365 without restriction may occupy a room together. In order to ensure the safety of its guests, the Pet Hotel reserves the right to make changes to room assignments or split reservations. Please let the concierge team know at check-in if your babies need to be separated during feeding time.

Tour Times:

Philly Pet Hotel gladly welcomes all new or existing clients to tour our facility anytime during business hours. Please be advised that during peak times, hotel staff may ask you to wait while we provide all incoming and outgoing clients our undivided attention.

Two Night Minimum Stay Requirements:

Philly Pet Hotel has a two night minimum stay requirement over all major holidays listed in the deposit section of our price menu. Philly Pet Hotel also requires a two night minimum stay over weekends during our peak season. This applies to all reservations beginning Memorial Day weekend through Halloween with a check-in date of either Friday or Saturday.

Vaccination Requirements:

All canine kids must be current on **Rabies, Distemper & Bordetella (every 6 months)**. The hotel will not waive the vaccination requirements for any guest even if a letter from your Veterinarian can be provided. **Philly Pet Hotel will refuse service to any client that is unable to provide proof of Rabies prior to check-in. All Health & Rabies Certificates must include the following information: name of vaccine, lot number, date of administration, a detailed description of your dog or cat, and the name, address, telephone number, license number, and signature of the Veterinarian who administered the Rabies vaccine.** Cats are required to be current on **Rabies and Distemper (FVRCP)** to meet state requirements.

Veterinary Visit Policy:

Philly Pet Hotel is unable to facilitate any routine, follow-up, or non-emergency vet visit for your pet while in our care.

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