



PHILADELPHIA
Pet Hotel & Villas

7401 Holstein Avenue
Philadelphia, PA 19153
215.365.4555
phillypethotel.com



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 **Boarding** 

 All boarding guests automatically receive two 7-10 minute one-on-one walks each day. All hotel rooms are priced per guest per night. Philadelphia Pet Hotel & Villas requires the selection of at least one interactive service for each full day your baby stays. We **highly** recommend two interactive services; one in the morning and one in the afternoon. Additional complimentary potty walks are offered on an as needed basis.

***Interactive services listed on page 2.**

 **Multiple Pet Boarding Discount:** 50% discount for each additional guest boarding in the same accommodation. ***Discount applies to advertised room rate. All interactive services will be billed at full rate per dog per day.**

 **Suites:** **Standard \$80 Giant \$85**

 **Employee Break-Room Buddy Stay:** \$150

Our employee break-room buddy stay is perfect for the canine that is human obsessed but isn't a fan of crowds! We have created a vacation experience that will give your dog the opportunity to spend his or her day getting to know each and every member of our staff by allowing your baby to roam free in our employee break-room! The nightly rate includes comfortable bedding, constant attention, \$30/day of hotel amenities, and a complimentary late check-out. ***All clients who wish to choose this boarding option must have their pooch evaluated.**

 **Villas:** \$150

Our 14' by 14' (minimum size) Villas are perfect for the pampered pooch or canine family that demands the ultimate in space and doggy luxury. Your kid(s) will be whisked away to an ultra-modern room larger than most NYC apartments that is appointed with a full size mattress and a 32" flat screen TV. Your baby will be spoiled rotten with included hotel amenities valued at \$30/day, all the while scoring a complimentary late check-out! ***\$300 mattress surcharge will apply if Fido turns Cujo!**

 **The Concierge's Best Friend Vacation:** \$150

The hotel offers a unique service for well behaved guests to spend an entire vacation with our concierge team. We require guests staying in our concierge area to be at least 6 months of age, spayed or neutered, and not pose a flight risk! The nightly rate includes comfortable bedding, constant attention, \$30/day of hotel amenities, and a complimentary late check-out. ***All clients who wish to choose this boarding option must have their pooch evaluated. The concierge's best friend vacation boarding option is only available to small and/or senior guests.**

 **Kitty Condo Boarding:** \$70

Make spiteful kitty a thing of the past by signing up your purrfect feline for a vacation with us! Our five level cat condos are cleaned at least twice daily and it is our pleasure to provide two complimentary private play sessions!

Hours of Operation

Kennel staff on-site 24 hours per day!

Monday - Friday 7AM- 5PM

Saturday 9AM - 4PM

Sunday 9AM - 4PM

Prices effective 6.21.2024



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 **Interactive Services** 

Philly Pet Hotel requires the selection of at least one interactive service for each full day your baby stays. We **highly** recommend two interactive services; one in the morning and one in the afternoon. In our experience, guests receiving at least two services, eat and sleep better and are more comfortable. A tired dog is a good dog!

10 Minute Brush Out	\$10	5 minute walk followed by 10 minutes of luxurious brushing!
15 Minute Rubdown	\$10	15 minutes of pure bliss in a private, quiet setting!
Stroll	\$10	15 minute extended afternoon walk!
Extra TLC*	\$20	Half-day of tender loving care provided courtesy of the concierge team!
Small/Large Group Exercise	\$20	3-4 hours of fun with friends of similar size!
Private Play	\$15	One 20 minute play session in a large fenced-in yard!
Private Play Special	\$30	One 20 minute play session in the morning and afternoon in a large fenced-in yard!

*All clients who wish to choose this interactive service must have their pooch evaluated.

*In order to participate in Extra TLC, dog must be spayed/neutered, friendly with other dogs, and have a calm, obedient disposition. This service is only offered to small and/or senior guests.

*In order to participate in group exercise on your check-in date, please speak to Concierge prior to check-in.

*Quick release collars free of all tags and accessories must be worn at all times during group play activity.

 **Optional Add-Ons** 

Boarding Late Check-Out Fee	\$25 <small>*applies to 1 guest only</small>	Holiday Check-Out Fee	\$50 <small>*applies to 1 guest only</small>
Prescription Hill's Diet	\$1/cup dry	\$5/can wet	\$50/case wet
Medication	\$5/medication/day, TBD *	Wrinkle/Body Maintenance	Complimentary
Photo Email Update	\$15/dog/day	Organic Beef Meatball / Pumpkin Bizzy Bone	\$5/snack

*Medication charges will be determined during the boarding stay at the discretion of management based upon type of medication, ease of administration, and the extent to which your baby requires special handling to administer medication. If your baby requires a "pilling" technique to administer medication, but is also people selective, the hotel may not be able to administer your baby's medication.

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 **Organic Spa Baths** 

Our spa bathers are obsessed with making your baby look, feel, and smell their best using 4-Legger organic products! Spa baths include a pre-bath fur vacuum, massage foam shampooing, condition rinse, and ear wipe. We offer two organic 4-Legger shampoo formulas: hypo-allergenic lemongrass and aloe, and cooling natural tea tree oil with peppermint. The hypo-allergenic lemongrass and aloe shampoo is perfect for a majority of our guests. The cooling natural tea tree oil with peppermint shampoo's anti-fungal/anti-bacterial properties are ideal for fur babies with skin conditions. All spa guests will also receive a 4-Legger organic apple cider vinegar conditioning rinse. This powerful apple cider vinegar conditioner provides natural relief from itchy skin, reduces the presence of bacteria and yeast on the surface of the skin, and restores the natural skin and coat balance.

If a dog has excessive matting, extremely poor coat condition, or if it is determined that a Spa Bath could cause harm to our bather or your baby, we will advise prior to pick up that the Spa Bath was not able to be completed.

 **Organic Spa Bath Prices** 

Short Hair / Long Hair Spa Bath, 1-20 lbs.	\$30 / \$50
Short Hair / Long Hair Spa Bath, 21-60 lbs.	\$40 / \$60
Short Hair / Long Hair Spa Bath, 61-80 lbs.	\$50 / \$70
Short Hair / Long Hair Spa Bath, 81-100 lbs.	\$60 / \$80
Short Hair / Long Hair Spa Bath, 101 + lbs.	\$70 / \$90
De-shedding Treatment	\$50
Vet Tech Nail Trim	\$25

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Check-in / Check-out Policy:

Check-in time is anytime during business hours up to 1 hour before closing or by 2PM if checking-in with medication.

Monday - Friday 7AM-4PM

Saturday 9AM - 3PM

Sunday 9AM - 3PM

Check-out time is anytime during business hours.

Monday - Friday 7AM-5PM

Saturday 9AM - 4PM

Sunday 9AM - 4PM

Credit Card & Deposit Policy:

Philly Pet Hotel requires a credit card be on file to facilitate emergency medical care.

Philly Pet Hotel requires a one night non-refundable deposit to book all reservations. Deposits are non-refundable, however are transferable with at least 7 days notice of cancellation. Reservations canceled within 7 days of the check-in date will result in the one night deposit being applied as a cancellation fee.

Food Policy:

Philly Pet Hotel requires all dry food to be pre-packaged by serving size. A \$25 per stay food bagging surcharge will be added to the final bill if food is not pre-portioned by serving size.

Holiday Check-Out Service:

Philly Pet Hotel offers a holiday check-out service with the addition of a \$50 fee and advance payment.

Late Check-Out Service:

Philly Pet Hotel offers a late check-out service up to 11:59PM on your scheduled check-out day with the addition of a \$25 fee and advance payment.

Liability & Personal Property Policy:

Philly Pet Hotel will not be held liable for any accidental injury or disease communication. Clients must accept the potential risks associated with dog and human interaction and interaction between dogs which could result in property damage or bodily injury.

The hotel will make every effort to return personal property at check-out. The hotel will not launder beds that are oversized and/or need to be taken apart in order to be cleaned.

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Medication Policy:

Management will approve all reservations that include medication. When packing medication for your baby, please be able to provide our concierge team with complete drug names, dosage, and prescribing vet information should any issues arise during your dog or cat's stay. Medication should be packed separately from food as it is our hotel policy to hand deliver all medication. Philly Pet Hotel will not administer injectable medication during a boarding stay. Clients checking in with medication must arrive **no later than 2PM** on the check-in day.

Multiple Pet Boarding Policy:

Philly Pet Hotel will not be held liable for accidental injury resulting from boarding multiple dogs or cats in the same accommodation. Only guests that live under the same roof without restriction may occupy a room together. In order to ensure the safety of its guests, we reserve the right to make changes to room assignments or split reservations. Please let the concierge team know if your babies need to be separated at feeding time.

Tour Times:

Philly Pet Hotel encourages all prospective and existing clients to tour our facility anytime during business hours. Please leave your baby at home as we are unable to facilitate a tour accompanied by your furry companion due to state and insurance regulations.

Two Night Minimum Stay Requirement:

Philly Pet Hotel has a two night minimum stay requirement for reservations checking in on Friday and Saturday all year long. Clients who would like to have their baby stay only one night may do so by paying a surcharge equal to one night boarding room rate.

Vaccination Requirements:

All canine kids must be current on Rabies, Distemper, Bordetella (bi-annual K9 cough), and bivalent Canine Influenza (H3N2/H3N8). Due to PA state requirements, the hotel is unable to waive the vaccination requirements of any guest even if a letter from your Veterinarian can be provided. Rabies Certificates must include the following information: name of vaccine, lot number, date of administration, a detailed description of your dog or cat, and the name, address, telephone number, license number, and signature of the Veterinarian who administered the Rabies vaccine. Cats are required to be current on Rabies and Distemper (FVRCP) to meet state requirements. Owner must provide proof of all vaccinations prior to arrival.

Veterinary Visit Policy:

Philly Pet Hotel is unable to facilitate any routine, follow-up, or non-emergency vet visit for your pet while in our care.

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